## Digital Onsite Systems



Transforming your traditional paper-based processes to a digital solution can be daunting, especially when presented with the minefield of available platforms.

Our C2C Group consultants have extensive experience in developing and implementing tried and tested software that we can tailor to suit your requirements.

Our revolutionary hyper-SIP panel system is a truly modern method of construction. Our challenge was building trust in our innovative system with clients, insurers and regulatory bodies. We needed to demonstrate how our high-quality product and professional installation service could be dynamically monitored and audited.

C2C Group's industry knowledge and expertise in digital onsite systems has delivered a scalable compliance system that gives full visibility and traceability of our installation process. The platform is user-friendly for our clients and installers whilst meeting legislation requirements, efficiently reducing costs, and increasing performance and integrity.

C2C Group worked collaboratively with our team at all levels, and we now have a robust, dynamic and effective compliance system for our installation process.



Russell Brooker - Managing Director

## Our Service

Implemented well, technology can drive efficiency, lower costs, improve quality, deliver more control and support better decision-making. To achieve this, the applications used across your organisation must be selected and implemented in a way that optimises their capabilities. This approach enables companies to enjoy continuous improvements in performance and efficiency.

Our C2C Group consultants have over 20 years' experience in management, safety, environmental and quality roles. Their expertise allows us to support and advise our clients on process improvements, SOPs, workflows and reporting. When combined with knowledge of building and implementing digital software, this allows us to partner with our clients and work towards achieving your organisational targets and vision.

Some key areas in which C2C Group can support your business:

#### Gap analysis

When working towards operational improvements, the most crucial factor is that the process works for your business and products. We advise our clients to start any process with a gap analysis. This allows us to review areas to be worked on and make recommendations for improving them.

#### Design and build

With our extensive project-delivery experience, we can provide successfully proven and readily available software to improve your efficiency, people performance and standardised scalable outputs. We can support your organisation with the build of your software, and by working with your teams, we will provide a bespoke system built by people who understand your requirements.

#### Support

Managing a digital system requires an element of resource. At C2C Group we are available to support the ongoing management and administration of your system. We also provide training for project users, subcontractors and internal business users to ensure the implementation is successful.

Data provides the ability to constantly review your processes and projects in real time, allowing greater visibility and continually improving by capturing trends and causes as well as performance information.

We can support you in understanding and presenting your captured data.

# Gain clarity and build confidence in your team.

Get in touch now: ben.r@c2cgroup.co.uk / 07983 601617



## Case Study Supporting a forward-thinking business

## The Problem

Statom Group is a leading, independent, versatile and experienced construction business, providing specialist solutions for remediation, groundworks and reinforced concrete (RC) frames across the UK. Statom Group has undergone huge growth over the past two years, and they wanted to drive efficiencies by digitalising their onsite records, allowing them full visibility of their projects' performance.

## The Challenges

With a full order book for 2023 and increasing demands on resources, Statom needed to quickly select and implement a digital solution for their forms and processes to support product delivery.

We worked with them to plan the digital transformation of their processes and forms into the Field View system. We ensured that not only was the system fit for purpose and the forms reflective of their requirements but also that the implementation suited their people culture.

## The Results

C2C Group have successfully completed the design and build of Statom Groups Field View system which has been tested on selected pilot projects within the organisation. Statom Group can now input and manage all quality assurance documentation and a large proportion of project health and safety documents. The internal dashboards within Field View have also been customised to provide up-to-date project information at a glance, and these will be migrated at a later stage to more comprehensive dashboards outside the Field View software.

## The Solution

We managed Statom Group's digitalisation process from start to finish, including:

#### Gap analysis

We conducted workshops with Statom's key stakeholders to clearly define the scope of processes and forms that would be transferred to the Field View platform. Using our knowledge of the system, we highlighted areas that would provide benefits and achieve KPIs, and pinpointed waste in their current processes.

#### Design

We conducted an initial review of Statom's document library with the relevant stakeholders for each process. During this stage, we identified the documents that would be transferred to their Field View system. A review of each document allowed us to identify waste and develop the forms to suit the transformation, ensuring each document was improved with the benefits of the functionality of Field View as well as identifying key KPI data capture points.

### Build

We piloted the system using one of Statom's projects to test the new processes and forms that had been developed. C2C Group supported the implementation and training of the rollout, conducting site training sessions with end users to ensure they fully understood the system. Following the test period, the outputs of each document were reviewed and adjusted to gain the defined KPIs.

Feedback was also considered from end users to ensure buy-in at project level.

### Implementation and support

C2C continues to support Statom with the rollout of Field View. This comprises a two-part training session with end users for each project. At the start of a project, C2C supports the build of the project within Field View and conducts onsite training with end users to ensure that confidence in the system is attained at the end-user level. We achieve this with one-to-one onsite training, which is followed up after two weeks to ensure any user issues are identified and corrected.